

## What is Bike & Ride?

It's a secure, enclosed bicycle parking facility with card access and space for over 100 bikes. It's located in the first floor of the Metro garage at College Park-U of MD station.

## How it works:



### Get a BikeLink™ card

Order at [wmata.com/bikeandride](http://wmata.com/bikeandride) or (888) 540-0546. Card will arrive by mail.



### 1st time ID verification

For your security, ID verification via camera takes only a few minutes. One-time \$5 charge deducted from card for this service.



### Park and retrieve your bike

Insert card. Press button to confirm you are either parking or picking up bike. Door will unlock when you remove card.



### Rates & Rules

5¢/hr. 8 a.m. - 12 a.m.

2¢/hr. other times.

#### - Do not allow entry to others.

- BikeLink card is non-transferable.

- Exit within 10 minutes of entering.

- Card number must be displayed on bike

(stickers provided with card.)

#### - Always lock your bike inside.

## What you get:

- Secure bike parking whenever you need it, 24/7.
- Park for a few hours, overnight or for several days.
- Your stored-value card is your key to the facility. It's secure, easy to use and never expires.
- No monthly or annual fees!
- 24-hour user support.



# Bike & Ride at College Park U of Md



Secure bike parking  
for just pennies an hour!  
Get started now by visiting  
[wmata.com/bikeandride](http://wmata.com/bikeandride) or  
calling (888) 540-0546.



## The Benefits of Bike & Ride

### For you and your bike.

#### Greater security

Feel more secure that you'll still have wheels at the end of the day when your bike is parked inside the Bike & Ride facility.



#### Pay only when you use it

Use it every day or only occasionally. No annual or monthly fee. Just parking when you need it.

#### Save money!

At 5¢ an hour, parking at the Bike & Ride facility costs about 50¢ a day for typical commuters.

#### Get out of your car!

Bike & Ride provides a secure, easy to use way to bridge your commute to work or play by bike. Start and end your day with some exercise and fresh air.

#### Quick and convenient

Your BikeLink card is your key to the facility. Insert your card at the door, press the button, remove card, and you're in.



#### Shelter from the storm

Enjoy a dry bike at the end of a wet, rainy day. And keep the birds off, too!

### For the greater community.

#### Reduced carbon emissions

With Bike & Ride and BikeLink, more people can choose to get out of their cars and get some exercise on the way to work without producing any greenhouse gas emissions.



**\$20 BikeLink™ Cards**  
are available at  
[wmata.com/bikeandride](http://wmata.com/bikeandride) or  
by calling 888-540-0546.



## TREAT YOUR CARD LIKE CASH.

If you lose your card, contact us immediately. The BikeLink card is a stored-value card and we cannot reimburse value on a lost card.

### Bikes and Metro

- Bikes are allowed onboard Metrorail anytime except on weekdays, 7-10 a.m. and 4-7 p.m., and during special events when the system is crowded.
- Folded bicycles are allowed on Metrorail anytime.
- Please use the elevators, not the escalators.
- You can bring your bike on the bus, too. The front of every Metrobus has a rack for two bikes. Load your bike and go!



## Frequently Asked Questions

**How much does it cost?** Rental rates are 5¢/hr between 8am and 12am, 2¢/hr at other times. The BikeLink card costs \$20. After your ID check, it will have \$15 of rental value on it. There's no annual or monthly fee and no service plan.

**What's the maximum rental duration? What happens if I return late?** Maximum rental duration is 10 days. Your bike is subject to impoundment if you leave it longer than the maximum rental duration.

**What is BikeLink?** Metro has teamed with BikeLink to operate the facility and provide a new kind of bike parking.

**Can I add value to my card?** Yes, just go to [www.bikelink.org](http://www.bikelink.org), or call (888) 540-0546.

**What if I lose my card?** Email BikeLink at [info@bikelink.org](mailto:info@bikelink.org) or call us at (888) 540-0546. We will block access for your lost card at group parking facilities like College Park.

**Why does it cost \$5 to use it the first time?** The ID verification feature provides additional security for BikeLink facilities like College Park where users all share a single parking room. The \$5 fee helps defray the cost of doing the ID verification.

**Why charge for bike parking at all?** The minimal fee keeps non-commuters from using the Bike & Ride as a personal storage unit, and helps offset our operating costs.

**Can I pay with my SmarTrip® card?** Unfortunately no, you must use a BikeLink card. Metro is planning the next generation SmarTrip® card now, and in the long term we will work to accept the SmarTrip® card.

**Will my BikeLink card work at any BikeLink facility?** Your BikeLink card will work at any BikeLink facility. College Park is the first east coast BikeLink location.

**What if I do not have enough value on my card when I return?** We don't want to leave you stranded. You can still get your bike, but your card will be zeroed out and will be unable to start a new rental until you add value to it.

**Who do I turn to if there's a problem?** Email us at [info@bikelink.org](mailto:info@bikelink.org) or call 888-540-0546. We provide 24 hour phone assistance. We love feedback and will work hard to help you!

For more FAQs, please go to [www.bikelink.org](http://www.bikelink.org).